**To All Families of Lang Lang Primary School,**

As your school's uniform supplier, we would like to welcome you to our Beleza Pakenham store!

**LOCATION**

**Beleza Cranbourne Store**

126 High Street,

Cranbourne VIC 3977

**OPENING HOURS**

**Monday - Friday:** 10:00am to 5:00pm

**Saturday:** 10:00am to 1:00pm

**Sunday:** CLOSED

**Phone:**

(03) 5996 6861

**LOCATION**

**Beleza Pakenham Store**

7/99 Bald Hill Rd,

Pakenham VIC 3810

**OPENING HOURS**

**Monday – Friday:** 9:00am to 5:00pm

**Saturday:** 10:00am to 1:00pm

**Sunday:** CLOSED

**Phone:**

(03) 5941 4989

We have attached some useful information with regards to uniform purchases with Beleza School Uniforms.

Your family is welcome to join our Beleza School Uniform Membership, where you'll receive **5% off your purchases** in-store all year round.

We look forward to meeting you all soon!

Warmest Regards,

*Beleza Team*

# GENERAL INFORMATION

# RETAIL STORE PAKENHAM/CRANBOURNE

## GENERAL ENQUIRIES

For all general enquiries of uniform items, please contact our Beleza Pakenham Store and our friendly Beleza Staff will assist you with any enquiry you may have.

## LAY-BYS

Lay-bys are welcome all year round. 10% deposit is required. Available in-store only.

## WARRANTY AND REPAIRS

Products appearing to be faulty should be returned to the Beleza Store with proof of purchase. Items have a warranty of up to 6 months (except school bag zips have 12 months warranty). Please note all warranty and repairs will be assessed by Beleza Head Office.

## EXCHANGES

All uniform items can be exchanged within 4 weeks of purchase if it is brand new with all price tags attached. This must be presented with the proof of purchase.

## DISCOUNTS (RETAIL STORE ONLY)

Membership discount:

- 5% off all purchases, all year round

Prep discount:

- 10% discount in Term 4 2024 for incoming preps in 2025

VIP sale:

20% off all Beleza branded uniform items (excluding existing discounts)
This year's sale will be on Sat 2nd Nov. to Sat 9th Nov 2024.

## BELEZA VOUCHERS

All vouchers are to be redeemed in our retail store only.

# ONLINE STORE 24/7

**beleza.com.au/online-store**

All uniform items are available for purchase on our online store 24/7.

## ONLINE SHIPPING

- Order processing time can vary between 1 - 10 days
- Sent via Australia Post
- Flat rate of $10 standard postage
- Free shipping over $100

## EXCHANGES/REPAIRS FOR ONLINE ORDERS

All exchanges and repairs can be processed using one of the below:
1. In our retail stores
2. Can be posted back at customers expense to Head Office.

All repairs will be assessed at our Head Office.